

Technician 2006 survey
"A very helpful and useful initiative, I hope it develops"

You may remember the HEATED survey of 2006 in which 3239 Technical Staff from 44 institutions took the time to tell us what they thought about their career and personal development experiences and aspirations. The result was phase one of this project that has been a real success story.

HEATED is an agenda for change in the way the HE sector supports and develops its 30,000 Technical Staff across the UK. With the support firstly of the Leadership Foundation for Higher Education, and more recently HEFCE, we have been implementing a whole range of coordinated tools to help make the development of Technical Staff easier.

HEATED



HEATED
AN AGENDA FOR CHANGE



SO FAR, IN JUST TWO YEARS, HEATED HAS LED TO...

- A Professional working relationship with the IST (Institute of Science and Technology) as a base for qualifications and development activities
- Recruitment of a technical consultant co-ordinating the development of online resources
- A short course programme (information now on the IST web site) and more events to follow
- Regional collaborative events in partnership with the staff development forum
- HEI membership of over 40 member HEIs with more joining every week
- A growing presence at major UK technical events (JNCHEs conference, SEMTA Science diploma steering group)
- Further pump priming funding from HEFCE to help us roll out our ambitious programme



FURTHER INFORMATION

about the survey or HEATED project

www.istonline.org.uk/HEATED/heated-background

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JUST THE START...

We are pleased that the next phase of our HEaTED work has just received major funding from HEFCE. A brand new management group led by Professor Keith Burnett, Vice-Chancellor of the University of Sheffield is currently working on an ambitious programme of work for the next two years.

We want to find out how the work environment has changed since 2006 and refresh our policy direction by making sure we know what technical specialists as well as employers think right now. Central to this process is a repeat of the highly successful 2006 Technical Staff web survey. We plan to follow this up with a further survey aimed at highlighting the technical skills needed by HE employers today.

The survey will reveal a mass of important information about training needs, management, communication, career development, and other topics of importance to UK HE Technical/ Specialist Staff, employers and funding organisations.

“Very useful to know that someone is trying to understand the role of Technical support staff”

Technician 2006 survey

www.istonline.org.uk

BY TAKING PART YOUR HEI WILL:

- Offer Technical/Specialist Staff a simple and efficient route to 'get their voice heard'
- Have the local data to put into place local changes that your Technical/Specialist Staff need in order to do their jobs even better
- Compare the opinions of your University against those from the sector as a whole to identify how well you are doing
- Build on the success of the last two years of HEaTED and further develop the national services you need

IS IT COMPLICATED TO TAKE PART?

The beauty of the web survey is that it is developed from a proven survey tool (Bristol Online Surveys) that is now used in over 200 different organisations. The tool has been developed to offer a simple method of completion and results

analysis. On confirmation that you wish to take part you will receive a survey URL via e-mail, you pass this on to your Technical/Specialist Staff (normally via e-mail) and that is it!

You will be able to view your local results and those across the UK 'live' from the day the first person completes the survey.

HOW TO TAKE PART AGAIN...

All HEIs are now being offered the chance to take part in the 2009 HEaTED web survey, free of charge. You don't have to be a member of HEaTED but you may want to follow the link below to find out the benefits of joining. A range of Personnel and Staff Development professionals, as well as Technical Managers and Technicians themselves have once again developed survey questions.

You can take a look at a demonstration version of the 2009 survey now at:

<http://www.survey.bris.ac.uk/heated09/demo>

WHAT HAPPENS AFTER THE SURVEY?

The data will form the basis of a second HEaTED report outlining the results together with plans for the next two years, this will be produced by the end of Summer 2009. All HEaTED partners will be kept informed of these developments and opportunities.

HOW CAN I TAKE PART?

If you would like to take part in the 2009 HEaTED Web survey please complete the form attached to this leaflet by 1 April 2009. You will then be sent all the information you need by mid April 2009. The survey will be open between 1 June and 30 June 2009.

APPLICATION TO TAKE PART IN HEaTED 2009

To take part simply complete the information needed and return the form by 1 April 2009, you will then receive all the information you need mid April. The survey will be open for your Technical Specialist staff to complete between 1 June and 30 June 2009. National results, report and next steps will be produced by the end of the Summer 2009.

Institution contact name: _____

E-mail address: _____

Postal address: _____

Telephone: _____

I confirm that my institution would like to take part in HEaTED 2009 (please tick)

Signed: _____

Please return form to:

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